

Delivery Policy

At Medway Janitorial supplies we understand that your time is valuable. We're committed to delivering our quality products as quick as possible at a time that's convenient for you. That's why we offer several different delivery options. Standard next working day or nominated day deliveries are free to the vast majority of mainland UK postcodes.

We're committed to providing as wide a range of products as possible to the whole of the UK. This means some items may come from suppliers who might not offer next day delivery to your postcode. Please note that some delivery options may not be available for certain postcodes or certain items. We try to make deliveries free wherever possible, but please be aware that out-of-area postcodes may incur delivery charges from our couriers. Please refer below for a list of standard delivery charges. Alternatively, call a member of our team on 01634 308 252 and a member from our team will be happy to help. We'll always let you know of any delivery charges before we take your payment details, so be sure to check this on the checkout screen.

Next Working Day – Standard

This service is currently only available for deliveries required in Medway, Place your order before 2 pm and it'll be delivered the next working day (subject to availability). If your order is placed after 2 pm, it'll be with you the working day after that.

Named Working Day Delivery - Standard

We offer named day delivery at no extra cost for most postcodes (subject to availability). Choose a convenient working day (Mon-Fri) to have your item delivered up to two weeks in advance. As above, this delivery option may not be available for all postcodes.

Saturday Delivery

Have your order delivered before 1 pm on a Saturday (subject to availability).

Next or Named Morning Delivery

Guarantee your order will be with you before 12 on a day of your choosing (subject to availability).

Next or Named Pre-10:30 am Delivery

Get your order on any working day before 10:30am guaranteed (subject to availability).

Next or Named Pre-9 am Delivery

Have your order delivered before 9am on a working day of your choice (subject to availability).

Collection from Warehouse

If you live locally and would like to collect your order from our Rochester warehouse yourself, please get in touch by calling 01634 308 252

Sometimes our couriers need a signature on delivery. To make sure your delivery is as smooth as possible, please ensure that somebody is available at the delivery address you have provided to sign for your package if necessary.

Standard Delivery Charges (all prices ex VAT)

The charge for special deliveries varies depending on location. To find out how much this costs in your area, please enter your address at the checkout screen. All standard delivery charges can be found below.